



systems  
software  
services

## Business Support Services

In Partnership  
with...

### 'Silver' Support Plan

- ◆ A comprehensive IT support service
- ◆ Unlimited telephone and remote hands-on support
- ◆ Proactive monitoring of your servers, PCs and network
- ◆ Help with software issues, internet security etc.
- ◆ On-site assistance charged at a reduced rate
- ◆ A simple monthly fee

Microsoft®  
Small Business  
Specialist

### 'Bronze' Retainer Plan

- ◆ Ideal if you require occasional assistance
- ◆ Peace of mind to be able to call us FOC for advice
- ◆ Basic practical help each month at no extra cost
- ◆ Additional time or onsite work chargeable
- ◆ Minimum cost plan



*Ask us if you would like to be supported in a different way - we have other flexible support plans!*

## Partnerships

Accordis has partnerships and accreditations with a range of major IT companies, who work with us to provide in-depth expertise to service our customers' requirements.



...amongst  
others



Contact us for more information on 01628 200030  
or email [info@accordis.co.uk](mailto:info@accordis.co.uk)

# Cloud-based Managed IT Services

*Accordis helps make your IT service robust, secure and resilient, reducing the need for in-house server-based systems.*

*Many services are charged on a flexible per-user-per-month basis.*

## Sophos Endpoint Security

- ◆ Stops viruses & malware in their tracks on PCs & Macs
- ◆ Prevents damage to data & expensive interruption to business
- ◆ Automatically updated, and easily managed using a browser



## Hosted Email

- ◆ A managed hosted email service with the power of MS Exchange
- ◆ No worries about resilience or backup of local mail servers
- ◆ Accessible from anywhere, using a phone, PC, notebook, or tablet.
- ◆ Charged on a low-cost and flexible “per user per month” basis



## Cloud Backup

- ◆ Can you afford to lose accounts data, orders, key documents?
- ◆ Automatically copies information on a schedule or continuously
- ◆ Files, email, & data stored encrypted in a secure UK datacentre
- ◆ Quickly available in the event of a systems failure



## Cloud Document Storage

- ◆ Manage access by your team to shared documents
- ◆ Available and always up-to-date on all your devices or via the web
- ◆ Synchronised in real time to secure, encrypted cloud storage
- ◆ Easily restore any previous version, or even recover deleted files



## Dual Internet, & Fibre Ethernet

- ◆ What happens if you lose your internet connection?
- ◆ A fail-over connection: if one line fails, another takes up the load
- ◆ Provides extra bandwidth for multiple users or if speeds are slow
- ◆ Fast uncontended circuits also available including end-to-end fibre

## Free security and resilience review - call us now

Accordis Limited  
The Neville Hall, Milley Road  
Waltham St Lawrence, Reading RG10 0JP  
Tel: 01628 200030  
Email: [info@accordis.co.uk](mailto:info@accordis.co.uk)

